



# Quality Policy Statement

It is the policy of **7 Star Construction Services Limited** to provide its customers with a high-quality service and to meet contractual specifications and requirements. Where applicable, these services will conform to relevant National Standards such as ISO9001:2015.

The corporate objective of **7 Star Construction Services Limited** is to achieve long-term profitability by providing the highest possible level of service to our customers. It is also the policy of the company to ensure that all services are executed throughout in a manner, which sets and maintains a level of quality and service consistent with the requirements and expectations of the customers at all levels of the company. **7 Star Construction Services Limited** strive to continually improve its services and processes to enhance customer satisfaction.

The quality policy is measured and reviewed through the quality objectives which are set and reviewed by the Directors and Managers on a regular basis at Management Reviews. The implementation of the quality policy is the responsibility of every member of staff, starting with the Managing Director who takes policy decisions, which enable the correct action to be implemented throughout the company.

The Quality Manager acts as Manager Representative and is responsible for maintaining the implementation of the quality policy.

Our aims are to:

- Continually improve our performance to benefit our customers; and
- provide services in a manner that optimises safety, availability, reliability and customer satisfaction.

The Quality Management System Manual has the full support of the Management and, together with the supporting Quality Assurance Procedures ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the documented procedures in order to achieve a consistent approach to Quality Assurance.

A copy of this Quality Policy statement is issued to all employees of the company during their Induction.

Endorsed by:

Paul Malone

A handwritten signature in black ink that reads "P. Malone". The signature is written in a cursive style with a large, looped initial "P".

11<sup>th</sup> October 2023

Managing Director, 7 Star Construction Limited